

# Cyber insurance

Protection against the impact of computer, data and cyber risks.

## What does our Cyber insurance cover?

Today, virtually all organisations depend on technology and social media to interact with partner organisations, customers, suppliers, employees, service users, students, donors or the public in general. Systems also enable organisations to collect and store personal information about these groups.

Not only does this expose them to the risk of loss or damage to their technology assets but also to the risk of cyber-crime and data breaches (theft, loss or mistaken release of private information).

We offer an all-in-one cyber risks policy designed to help mitigate risks such as financial impact, business interruption and reputational damage. Aimed at existing and new Ecclesiastical commercial policy holders.

## Product benefits include

- Cyber liability
- Data-breach expense
- Computer system damage, data extra cost and business income
- Cyber crime

## How does Ecclesiastical help to protect organisations from cyber?

- **All cover** sections provided as standard.
- **Flexible limits** – choice of policy limit appropriate to your clients' level of risk.
- **Policy annual aggregate** – £250,000 applies in respect of cyber-attack not specifically targeted at the insured.
- Virus, hacking or denial of service attacks are not regarded as terrorism.
- **Operational risks** – Risk Advice Line, free loss-prevention guidance and templates plus access to our Preferred Supplier Network.
- **Strategic risks** – **Enterprise Risk Management** support including practical tools and templates, webinars and bespoke consultancy.<sup>1</sup>
- **Support when you need it** – access to industry recognised specialists and advice including for IT, legal and forensic consultants.
- **Direct access** – to an expert claims handler and quick decisions.

## Award-winning service you can trust

Over the years we've earned the reputation of being one of the most trusted insurers by brokers<sup>2</sup> for our ability to cover specialist and complex risks. This was recognised at the 2023 British Insurance Awards where we were awarded Specialist Insurer of the year.<sup>3</sup> Our claims team has been awarded for service excellence<sup>4</sup> and our award-winning risk team<sup>7</sup> includes very useful building valuations and Enterprise Risk Management services. By working with us, you're benefitting from decades of experience and expertise.



Specialist Insurer  
of the Year

## Why choose Ecclesiastical?

Specialist  
Insurance  
Company  
of the year<sup>3</sup>



Award-winning  
claims team<sup>4</sup>

Top quartile

for claims service quality  
and awarded a Service  
Quality Marque<sup>5</sup>



95%  
intermediated customer  
claims satisfaction<sup>6</sup>

100% ☆☆☆  
clients satisfied that we  
treated them fairly<sup>6</sup>



Risk Management  
Specialist Company  
of the Year<sup>7</sup>

99% 🖐️

customer satisfaction with  
risk management<sup>8</sup>

We're a commercial business  
with a charitable purpose.  
We're the

3rd 🤝

largest corporate donor<sup>9</sup>

<sup>1</sup> Subject to underwriting criteria. <sup>2</sup> Voted best insurer for charity, education, commercial heritage and faith for 16 years - Ecclesiastical Annual Broker Tracking Survey 2008-2023. <sup>3</sup> British Insurance Awards 2023. <sup>4</sup> Claims product solution of the year - Insurance Times Claims Excellence Awards 2023. <sup>5</sup> The Gracechurch UK Claims Monitor 2024. <sup>6</sup> Ecclesiastical claims satisfaction survey 2023: 204 intermediated clients who have had their claims settled. <sup>7</sup> CIR Risk Management Awards 2022. <sup>8</sup> Customer opinion results 2023 - responses from 118 customers. <sup>9</sup> DSC - The Guide to UK Company Giving 2023-24 for Benefact Group.

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