

# Cyber Insurance

SALES AID

# Providing protection for computer, data and cyber risks.



Cyber risks have become a major concern for organisations of all sizes. With 74% of small businesses having experienced a security breach in the last 12 months<sup>1</sup>, cyber attacks have become headline news.

Today, virtually all organisations collect and store personal information about customers, employees, service users, students and others. The frequency of data breaches – the theft, loss or mistaken release of private information – is on the rise.

These risks aren't just a problem for large organisations; small and medium-sized organisations with fewer data security resources are particularly vulnerable.

Many organisations large or small, whether they are commercial businesses or not-for-profit, depend on technology and social media to interact with partner organisations, customers, suppliers, donors or the public in general. Not only does this expose them to the risk of loss or damage to their technology assets but also to the risk of crime, potential cost of disruption to their business or loss of income and third party claims.

## Why do organisations need cyber insurance?

With the average cost to a small business of the worst security breaches being between £75k and £311k<sup>1</sup>, having specific insurance in place to mitigate these risks can reduce the financial impact.

Conventional policies may not cover many of the losses associated with cyber risks such as:

- Costs of dealing with data breaches
- Costs of dealing with cyber liability claims
- Cover for business losses from a cyber event
- Cover that helps organisations with the impact of cyber crime

Having access to expert advice and support e.g. IT, legal, forensic and media relations when an incident occurs can help mitigate the financial impact of a loss or cyber event and any reputational damage.

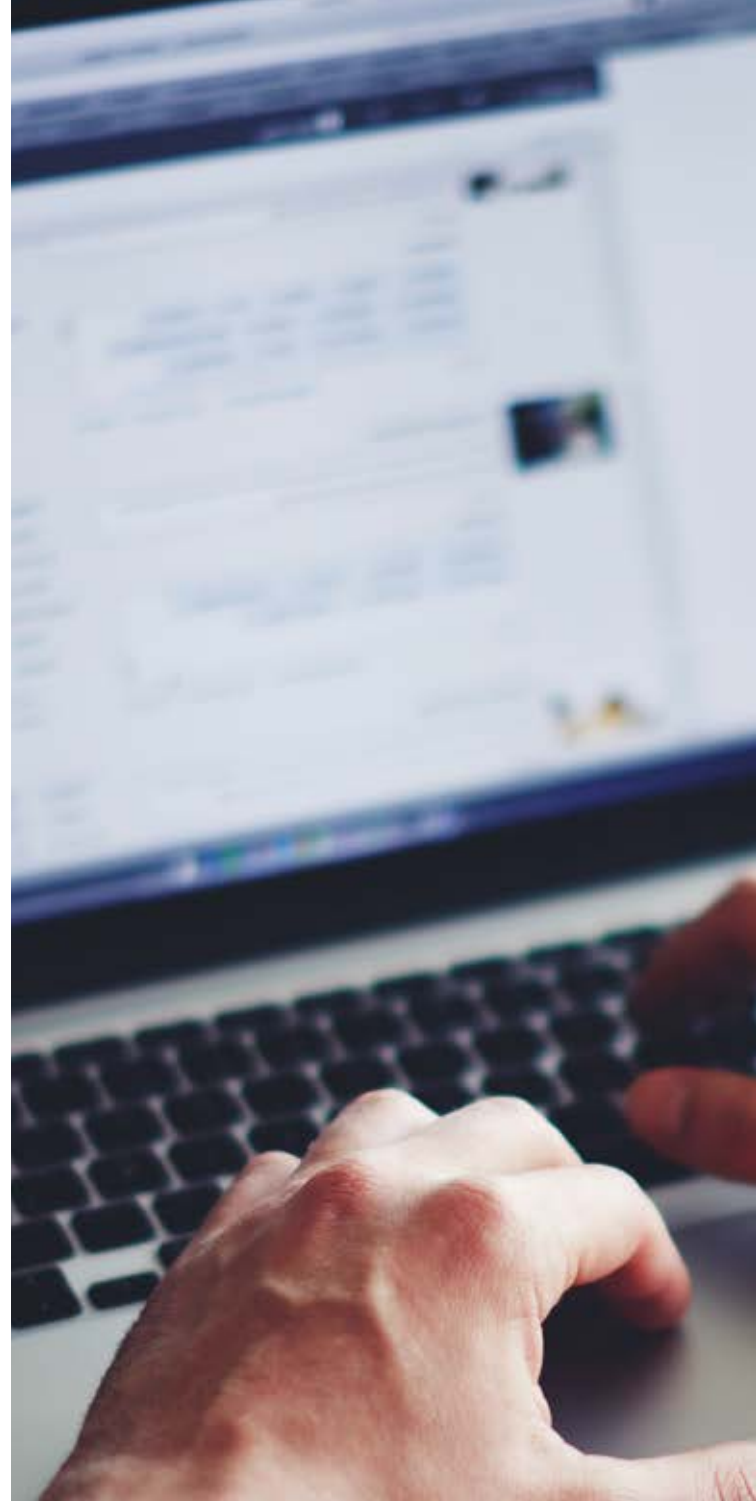
<sup>1</sup>Source: Information security breaches survey 2015, Department for Business, Innovation & Skills, June 2015

## Who is Ecclesiastical Cyber Insurance for?

- Any existing commercial Ecclesiastical customer
- Any new customer taking out a commercial Ecclesiastical policy
- Designed to cater for small and medium size organisations
- Designed to meet the needs of customers in Ecclesiastical niche market segments such as
  - Charity and not-for-profit organisations
  - Education risks
  - Charitable care providers
  - Property owners and investors
  - Heritage, arts and culture
  - Faith organisations

## The Ecclesiastical Cyber Insurance policy provides:

- An all-in-one computer, data and cyber risks policy designed to meet the needs of small and medium sized organisations
- A flexible solution that can be tailored to individual needs designed to dovetail with your client's current Ecclesiastical policy cover
- Choice of cover limits appropriate to your clients' level of risk
- Affordable pricing structure



## Examples of claims that would be covered under Ecclesiastical Cyber Insurance policy

### Cyber crime

Employee fraudulently modified information which resulted in a transfer of funds.

**Claim £12,800**

### Cyber liability

Property management firm's email system became corrupted. IT investigation needed to confirm a virus was the cause. Former customer sued for damages after being infected via an email.

**Claim £45,000**

### Data breach

Accountant's laptop stolen containing 800 customer tax records. Cost to replace laptop (paid as part of hardware cover), investigate breach, take legal advice and notify clients.

**Claim £35,000**

### Data corruption and extra costs

Cryptolocker encrypted the files of a computer system. Costs incurred to clean the system and restore data. Support expenses for a ransom demand (paid as part of cyber crime cover).

**Claim £31,300**

## What does Ecclesiastical Cyber Insurance cover?

The Ecclesiastical Cyber Insurance policy has six sections of cover available of which three are optional.

### Standard

#### Cyber crime

- Financial loss from fraud resulting from entry or modification of data in an insured's or service provider's computer systems
- Cover for payments to telephone service providers resulting from hacking
- Specialist support costs to help your client if they are a victim of cyber extortion, such as a threat of damage to their computer system by virus or hacking or a threat to disclose their data

#### Cyber liability

Damages and defence costs as a result of:

- Insured or service provider failing to secure data
- Transmitting virus, hacking or denial of service attack from the insured's computer
- Defamation and infringement of intellectual property rights

#### Data breach expense

- Legal and forensic investigation cost
- PR and crisis management support
- Affected party and regulator notification costs
- Customer assistance including credit monitoring and identity theft assistance costs
- Security audit following data breach

### Optional

#### Hardware

- Damage (including breakdown) of equipment and software
- Other associated costs

#### Data corruption and extra costs

Following a cyber event, damage to hardware or prevention of access:

- Cost of reconfiguring your client's and their service provider's computer system, including recreating data
- Extra costs to prevent or reduce disruption to the computer system

#### Cyber event – loss of business income

- Loss of income following a cyber event or prevention of access

#### Cover features

- Limits apply per occurrence with no policy annual aggregate limit for cyber event targeted at the insured.
- Section limits apply independently
- Policy annual aggregate of £250,000 applies in respect of cyber attack not specifically targeted at the insured
- Wide definition of cyber event
- Access to industry recognised specialist support
- Specialist claims support following an incident
- Virus, hacking or denial of service attack is not excluded as an act of terrorism
- Streamlined application process
- Selectable limits available up to:
  - Cyber crime £100,000
  - Cyber liability £250,000
  - Data breach £250,000
  - Data corruption £100,000
  - Cyber event
  - Loss of income £250,000Higher limits available on application
- Hardware cover – sum insured to be selected by client

**This is an overview of the Ecclesiastical Cyber Insurance policy. For full details of cover and further information please contact your Ecclesiastical regional office.**

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