

DISSATISFIED STAFF

Harry moves into his new property.



New home



As Harry's new home is much larger than his previous property, **he needs more domestic staff.**

Harry speaks to his friends and they recommend a new housekeeper who is available.



As Harry is a shrewd businessman, he haggles over the desired salary and hours. **The housekeeper eventually accepts and commences work at the house.**

Frustrations



After 6 months, **the new housekeeper becomes disinterested** in working for Harry and is very **unhappy with her current salary and working hours.**



A simple **recording device** bought online for only £10 is hidden in Harry's study by the housekeeper who is now able to **listen in remotely on all conversations in the room.**



Eavesdropping



After months of recordings, **the housekeeper has insight into Harry's business deals** including a large contract that Harry's business is pitching for.

The housekeeper **sells the information** about the large contract to one of Harry's competitors for a large sum of money.



Harry's rivals use the information to undercut the contract and they are successful in winning the business.

HOW TO MANAGE THE RISK

⚠️ Watch out for domestic staff that keep **strange hours** or if they **appear disinterested in their work.**

If you are recruiting outside of an agency, **always obtain references for new staff**, but also call their previous employer.



Consider online searches to see if the prospective staff member shows up in any online stories or news articles.

