

Ace Defence Ltd

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Ace Defence Security

Limesdown House 19 Heatherdene Avenue Crowthorne Berkshire RG45 6AA

Tel: 0118 974 0037 or 07968 787570

Email: brian@acedefence.uk

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Brook Security Ltd

9 Yeoman Court Ashford Road Bearsted Maidstone Kent ME14 4ND

Tel: 01622 735974

Email: info@brooksecurity.com www.brooksecurity.com

GBSG Limited

Security House
High Street
Donington
Spalding
Lincolnshire PE11 ATA

Tel: 01775 821100

Email: enquiries@gbsg.co.uk

www.gbsg.co.uk

Churches Fire Security Ltd

Fire House Mayflower Close Chandlers Ford S053 4AR

Tel: 0333 455 1409 (ext 404) Email: sales@churchesfire.com www.churchesfire.com

SS Systems Limited

Milton House 77 Sheffield Road Rotherham South Yorkshire S60 1DA

Tel: **03300 417 170**

Email: info@sssystems.co.uk www.sssystems.co.uk



There is no third party accredited performance standard for roof alarms, as this is very much emerging technology. Instead, Ecclesiastical has devised a minimum performance standard for the installation of roof alarms, to which all our approved suppliers have signed up to.

Before being granted approved supplier status, Ecclesiastical require the installer to demonstrate their expertise in the heritage sector.

We are able to consider roof alarm installations from non-approved installers.

Report a claim

Do you need to report a claim? If so, you can call us on **0345 603 8381**. Our normal office opening hours are 8am to 6pm Monday to Friday, excluding bank holidays, but our lines are open 24 hours a day, seven days a week for emergencies. Alternatively, **click here** to report online or you can send us an email to **claims@ecclesiastical.com**. It's helpful if you can have your policy number available when making contact.

Contents

To help us process your contents claim as quickly as possible, it would be helpful if you could provide a description of the item(s) (including a make or model number where applicable) when you call us. Where more extensive damage has occurred, we may ask you to provide a list of items to help us process your claim.

Policy cover queries

For queries about your policy cover, call our specialist church team on **0345 777 3322** (Monday to Friday 8am – 6pm, excluding bank holidays) or email us at **churches@ecclesiastical.com**.

Alternatively, please visit www.ecclesiastical.com/church.

Risk Advice Line

Should you have any additional questions on this topic or other risk-related matters, as a valued Ecclesiastical customer you can contact us through our Risk Advice Line on **0345 600 7531** (Monday to Friday 9am – 5pm, excluding bank holidays) and one of our in-house risk professionals will be able to assist.

Alternatively, you can email us at **risk.advice@ecclesiastical.com** and one of our experts will call you back within 24 hours.

This guidance is provided for information purposes and is general and educational in nature. It should not be used as a substitute for taking professional advice on specific issues and should not be taken as providing legal advice on any of the topics addressed.

