



ecclesiastical

# About Ecclesiastical

Specialist insurance with a charitable purpose

Proudly part of the BENEFACT GROUP 





Specialist  
and proud

Trusted experts looking after over £300 billion worth of assets including palaces, cathedrals, castles, stately homes, museums, schools, fine art, churches and charities.

From our modest beginnings as an insurer of parish churches, we have grown to be a multi-award winning business, protecting some of the most loved and important buildings in the world. Today we offer insurance, risk management, and award winning service<sup>1</sup> across a broad range of specialisms, including faith, charity, heritage, education, art and private client, real estate and schemes, across Ireland, Canada and the UK.

We have always had a tradition of giving back and today, together with the other businesses in our family, our success has enabled us to totally transform the scale of our giving and redefine ourselves as a unique, purpose-driven company with the highest of ethical standards and unrivalled expertise.


We're proud of our reputation as one of the most trusted insurers in our markets,<sup>2</sup> and of the positive impact we make on society, by giving back our profits to churches, charities and other good causes.

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The Benefact Group has donated over £100m to charity since 2016, through our charitable owner, the Benefact Trust.

1. Winner of the Personal Lines Claims Team of the Year award and Customer Care Individual award, Insurance Post Claims and Fraud Awards 2020.

2. Voted best insurer for charity, heritage and education by brokers for 13 years running. 2008-2020 Broker Research by FWD.





# A specialist approach



From the services and solutions we offer, to our culture and values as an organisation, we take a unique and specialist approach to the way we operate.

We don't just care for bricks and mortar, objects or organisations, but what they represent to the people who love and depend on them.

Our in-house underwriting, claims and risk management teams have a best-in-class reputation for providing specialist expertise, guidance and support.

We know that risk is always evolving, so we are constantly investing in our technology, our team and our proposition, to create imaginative risk and insurance solutions, designed to meet today's challenges.

Our specialist in-house team of risk managers offer practical guidance to help manage and mitigate risks to your property and staff, your volunteers and visitors. And when things do go wrong, our award-winning team of dedicated claims specialists is available 24 hours a day, 365 days a year.

98% of our customers are satisfied with our service and 97% of brokers are satisfied with our underwriting expertise.<sup>1</sup>

1. Based on FY 2020 results for Home New Business and Renewals; Church Renewals; Ecclesiastical claims; Risk Management; FWD Charity; EFAS and Funeral Directors results and FWD Broker Survey 2020.



Our business was founded in 1887 and since that time, we have earned an unparalleled reputation for offering specialist insurance. Here's a brief overview of what we do in our chosen markets.

### **Education**

We've helped education establishments from nurseries and schools all the way to universities manage the varied and complex risks they face for over 60 years. We are a leading insurer of the UK's independent schools, as well as some of the country's most prestigious education properties.

### **Charity and community**

As a business owned by a charity, we understand the sector. We insure 22,000 charities, voluntary groups and not-for-profit organisations across the UK, providing charity fundraising resources and working in close collaboration with other industry leaders to share insights and help amplify the reach and impact of charities across communities.

### **Heritage**

We've been protecting the nation's heritage for over 130 years, and are known for insuring over half of the Grade I listed properties in England and Wales, and are involved with protecting 10 of the UK's World Heritage sites. We also insure modern treasures too, and many unique places that could become the listed buildings and heritage icons of the future.

13 years running  
brokers have voted us  
best specialist insurer  
for education, heritage  
and charity.<sup>1</sup>

1. 2008-2020 Broker Research by FWD



## Faith

We were originally founded as a church insurer in 1887, and we've been specialists in the sector ever since. Today we provide expert cover for places of worship across a range of faiths, including specialist home insurance for the church community, engaging deeply with faith organisations and the unique role they play within our society.

## Real estate

We are a key insurer in the commercial property arena and we are trusted to protect some of the most iconic and sought after clients in the UK. From single properties to large portfolios, our team provides tailored protection for clients that include landlords, land agents, investment groups, and pension fund trustees.

## Art and Private Client

We provide specialist home insurance for high-net-worth individuals and their precious possessions. This is based on our experience and understanding of their needs and the expert valuation of their property.

## Schemes

Ecclesiastical has been in the schemes market for more than 30 years, making us one of the pioneering insurers in this area. We have accumulated a huge amount of experience in understanding what makes a scheme successful and that's why we still have schemes that have been with us since day one. We have a real focus on both on-boarding new schemes as well as helping to support and grow existing schemes across a wide range of commercial and consumer customer groups.

To learn more about our full range of specialist products and services, visit [ecclesiastical.com](https://www.ecclesiastical.com)

"Ecclesiastical's installation of real-time activity monitoring equipment in Kenwood House has huge potential to revolutionise the management of heritage estates in a sustainable way."

Nicola Duncan-Finn,  
Senior Estates Manager  
at English Heritage





# A culture of specialists



Everything we do is guided by our purpose to contribute to society's greater good. This extends to the products and services we offer, the positive impact we have on the world, and the nature of our internal culture.

At Ecclesiastical, it's not just our work that's specialist. Every member of our team is a specialist, because we all share the same passion and drive to collaborate, inspire and innovate. It's how we help empower each other to become the best versions of ourselves, and create exceptional solutions for our customers.

We want our customers and partners to know that they can trust us to always do the right thing and take an ethical approach to every task we set our minds to.

"The Workshop was brilliant – bringing brokers and key staff together to gain deeper insight and mutual understanding. This approach confirmed that we'd largely been on the right track, albeit with significant improvements from you."

Piers de Salis,  
General Manager,  
Hopetoun House ,  
Edinburgh







# A specialist family

Ecclesiastical is proud to be part of the Benefact Group – an international family of specialist financial services companies, built on the idea that better business, can better lives.

The Benefact Group is owned by a charity – the Benefact Trust. This allows us to give in two main ways – directly from the Group and its family of companies including Ecclesiastical Insurance and through granting a significant proportion of our profits to the Benefact Trust for distribution to good causes.

Every company in our Group has been recognised for their expertise and exceptional levels of service, and they're all united by our unique culture and desire to make a positive difference on the lives of their customers and the communities they serve.

**To learn more about the Benefact Group of companies, visit [benefactgroup.com](https://benefactgroup.com)**

"The close partnership with Ecclesiastical has been instrumental in enabling Wexford Festival Opera and the National Opera House to continue to flourish."

Mary Kelly, Chairperson, Wexford Festival Opera.



**BENEFACT  
GROUP**



# A specialist vision



Many businesses say they're different but Ecclesiastical really is. We believe it's possible to do business differently and build a powerful movement for good across society.

We're committed to having a positive impact on our customers, our sector, and the communities we serve. We do this by always going beyond expectations in our work and, thanks to our unique corporate structure and charitable ownership, by contributing directly to society's greater good.

We support community groups, charities and faith organisations through our Movement for Good initiative, and give back our profits to good causes, either through our own donations or via grants from our owner, Allchurches Trust.

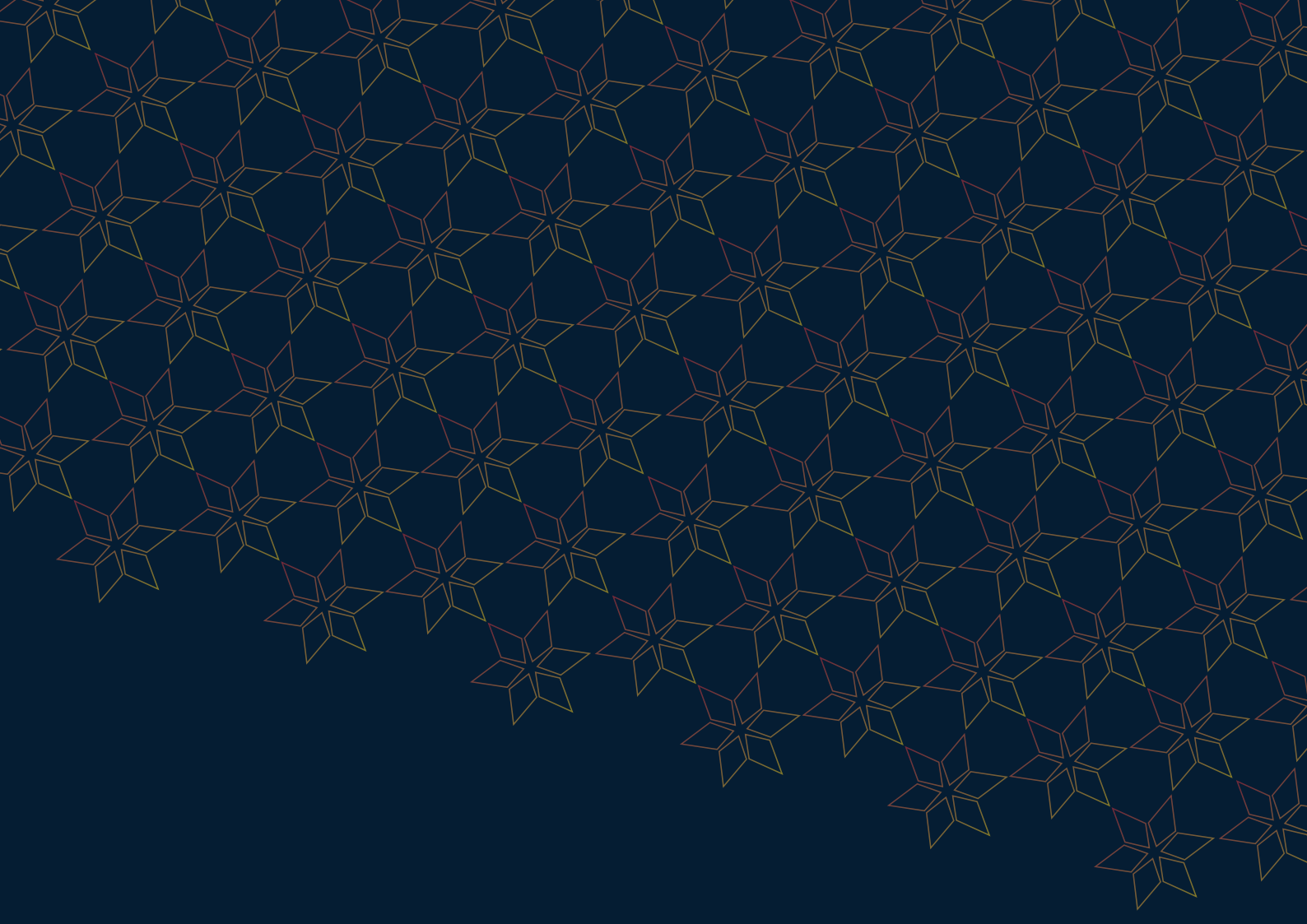
We've been guided by this vision for over 130 years and, as we look to the future, we hope to inspire other businesses and sectors to embrace the powerful, beneficial potential of actively embracing responsible commercial behaviour.

"There was a real risk that members of the disabled community could become even more isolated and lonely. We know just how powerful community sport can be for improving disabled individuals' mental and physical health, so we were determined to keep people engaged, connected and active during the COVID-19 pandemic."

Peter Ackred, Chief Executive of Disability Sports Coach, one of the Ecclesiastical 2019 Movement for Good awards winners







Proudly part of the Benefact  
Group – specialist financial  
services companies built to  
make a difference.

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