

# Charity and Community insurance

## Doing more for charities

Ecclesiastical has been working in partnership with the charity sector for over 130 years and is owned by a charity. We are committed to ensuring our expertise helps to prepare the sector for the future and today we protect over 45,000 UK charity and community groups.

### Doing more with our charity partners

**We understand charities.** Our work with key organisations and charity bodies helps us to share our expertise into a wide range of topics from governance to fundraising.

### Doing more to manage risk

We understand the importance of helping charities to prevent incidents that could interrupt their work. Our highly-skilled team offer professional valuations and risk management assessments, **all as part of the service** <sup>1</sup>.

### Doing more to give you choice

**Our cover is designed to give you peace of mind.**

So, we've created our policy based on feedback from our customers on the risks they face. There are options to enhance cover, or add additional cover, so you can build the right policy for your organisation.

We are also experts in education, heritage, faith, art and real estate.

## Charity and Community insurance cover

### Who we can cover

Our insurance covers a wide range of organisations including:



### What we can cover

You can build a tailor-made policy for your organisation from a wide range of options including:

- Property damage for buildings and contents
- Business interruption including for donations and grants
- Employer's liability for staff and volunteers
- Public and products liability
- Trustees' and management liability
- Loss of registration/licence including care and education
- Reputational risk
- Cyber insurance
- Money, including double the amount of money insured prior to, and following, a fundraising event.

Additional extensions and enhancements may be available. Discuss with your broker the right level of cover for you.

If you require a more advanced level of cover, either as an addition to your policy, or stand alone, we also offer these enhanced covers:

- Cyber
- Group travel
- Fine art

<sup>1</sup> based on eligibility

# Doing the right thing in a claim

## Our award-winning claims service <sup>2</sup>

- We give you direct access to the expert claims handler dealing with your case
- We keep you informed at every stage
- We take a proactive approach in protecting the interests of your organisation against third-party legal liability claims and, we'll always consult you before making any admission of liability
- We're proud to say 99% of our customers are satisfied with our claims service. <sup>3</sup>

### What our customers think:

“ The service provided by Tim, Sandra and her team was absolutely first class and a fine advert for the insurance world standing up and being counted. We couldn't have had better service. ”

Trust Manager, Beighton Village Trust

## A different kind of business

# Why choose Ecclesiastical?

## Voted

best insurer for charities by insurance brokers for 10 years running <sup>4</sup>



We are the **No.1** insurer for charitable giving in the UK - DSC Guide to charitable giving



## 99%

Of customers in the UK are satisfied with how we handled their claim <sup>3</sup>



## 130

years of experience insuring not-for-profit organisations



We have given **£67m** to charity in the **last 4 years**



Proud sponsors of the **NPC (New Philanthropy Capital) 'State of the sector' programme**



## Winner

of Better Society Insurance Company of the Year in **2016** and **2017**

Better Society  
— 2017 —  
AWARDS



WINNER

Insurance Company of the Year

<sup>2</sup> Insurance Post Claim Awards: Customer Care Award (company) 2016 and Insurance Times claims Excellence Awards: Lifetime Achievement Award 2016

<sup>3</sup> Based on 721 customer responses following claims in 2016

<sup>4</sup> Ecclesiastical broker opinion survey 2007-2016

To find out more about how Ecclesiastical can help you protect your charity or organisation, talk to your insurance broker or visit [www.ecclesiastical.com/charityinsurance](http://www.ecclesiastical.com/charityinsurance)

Charity | Heritage | Real Estate | Education | Faith | Art & Private Client

