

## Church Guidance Note

# Approved roof alarm suppliers

### Ace Defence Ltd

8 Westerleigh Road  
Clevedon  
North Somerset BS21 7US  
Tel: 01275 401235 or 07854 257549  
Email: [steve@acedefence.com](mailto:steve@acedefence.com)  
[www.acedefence.com](http://www.acedefence.com)

### Ace Defence Security

Limesdown House  
19 Heatherdene Avenue  
Crowthorne  
Berkshire RG45 6AA  
Tel: 0118 974 0037 or 07968 787570  
Email: [brian@acedefence.uk](mailto:brian@acedefence.uk)  
[www.acedefence.uk](http://www.acedefence.uk)

### Spy Alarms Limited

6 Ravensquay Business Centre  
Cray Avenue  
Orpington  
Kent BR5 4BQ  
Tel: 01689 887 626  
Email: [sales@spyalarms.co.uk](mailto:sales@spyalarms.co.uk)  
[www.spyalarmsco.uk](http://www.spyalarmsco.uk)

### E - Bound AVX Ltd

Southgate Hub  
Southgate Park, Bakewell Road  
Orton Southgate  
Peterborough PE2 6YS  
Tel: 01733 843341  
Email: [info@e-bound.co.uk](mailto:info@e-bound.co.uk)  
[www.e-bound.co.uk](http://www.e-bound.co.uk)

### GBSG Limited

Security House  
High Street  
Donington  
Spalding  
Lincolnshire PE11 ATA  
Tel: 01775 821100  
Email: [enquiries@gbsg.co.uk](mailto:enquiries@gbsg.co.uk)  
[www.gbsg.co.uk](http://www.gbsg.co.uk)

### Churches Fire Security Ltd

Fire House  
Mayflower Close  
Chandlers Ford SO53 4AR  
Tel: 0333 455 1409 (ext 404)  
Email: [sales@churchesfire.com](mailto:sales@churchesfire.com)  
[www.churchesfire.com](http://www.churchesfire.com)

### SS Systems Limited

Milton House  
77 Sheffield Road  
Rotherham  
South Yorkshire S60 1DA  
Tel: 03300 417 170  
Email: [info@sssystems.co.uk](mailto:info@sssystems.co.uk)  
[www.sssystems.co.uk](http://www.sssystems.co.uk)

There is no third party accredited performance standard for roof alarms, as this is very much emerging technology. Instead, Ecclesiastical has devised a minimum performance standard for the installation of roof alarms, to which all our approved suppliers have signed up to.

Before being granted approved supplier status, Ecclesiastical require the installer to demonstrate their expertise in the heritage sector.

We are able to consider roof alarm installations from non-approved installers.

## Report a claim

Do you need to report a claim? If so, you can call us on **0345 603 8381**. Our normal office opening hours are 8am to 6pm Monday to Friday, excluding bank holidays, but our lines are open 24 hours a day, seven days a week for emergencies. Alternatively, **click here** to report online or you can send us an email to **claims@ecclesiastical.com**. It's helpful if you can have your policy number available when making contact.

## Contents

To help us process your contents claim as quickly as possible, it would be helpful if you could provide a description of the item(s) (including a make or model number where applicable) when you call us. Where more extensive damage has occurred, we may ask you to provide a list of items to help us process your claim.

## Policy cover queries

For queries about your policy cover, call our specialist church team on **0345 777 3322** (Monday to Friday 8am – 6pm, excluding bank holidays) or email us at **churches@ecclesiastical.com**.

Alternatively, please visit **www.ecclesiastical.com/church**.

## Risk Advice Line

Should you have any additional questions on this topic or other risk-related matters, as a valued Ecclesiastical customer you can contact us through our Risk Advice Line on **0345 600 7531** (Monday to Friday 9am – 5pm, excluding bank holidays) and one of our in-house risk professionals will be able to assist.

Alternatively, you can email us at **atrisk.advice@ecclesiastical.com** and one of our experts will call you back within 24 hours.

This guidance is provided for information purposes and is general and educational in nature. It should not be used as a substitute for taking professional advice on specific issues and should not be taken as providing legal advice on any of the topics addressed.



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