

As we continue to see increasingly extreme weather events, potential damage to property is often inevitable and can result in disruptive and costly damage that in many cases can be avoided or minimised. Church buildings can be more vulnerable to storm related damage than many other premises, by nature of their construction, scale, age and architectural features. The following simple steps should be considered to assist in preparing for storm events and reducing the potential impact they may have.

### Routine Maintenance

Planned and preventative maintenance is key to ensuring the safe and effective use of any building, and indeed any associated grounds surrounding your premises. Quinquennial inspections and their associated reports, will assist greatly in identifying any condition related matters and provide a valuable resource to help flag potential storm related vulnerabilities.

Outside of the quinquennial inspection process, interim visual checks carried out on a routine basis can identify issues at an early stage, such as missing roof slates, damaged guttering, loose lead sheeting, or dead tree branches. Early identification and preventative maintenance can often limit further damage, and assists in ensuring you are prepared for any future storm conditions or weather events.

### Some key considerations:

- Missing or slipped roof tiles/slates
- Damaged guttering or rainwater pipes, spouts, or hopper heads

# Risk advice line

Should you have any additional questions on this topic or other risk-related matters, as a valued Ecclesiastical customer you can contact us through our Risk Advice Line on

#### 0345 600 7531

(Monday to Friday 9am – 5pm, excluding bank holidays) and one of our in-house risk professionals will be able to

Alternatively, you can email us at

risk.advice@ecclesiastical.com and one of our experts will call you back within 24 hours.



- Broken glazing to windows, paying particular attention to leaded / decorative windows, and any loose or damaged louvres
- Damaged lead flashings, details and general roof coverings
- Displaced or loose finials, pinnacles, and similar features, including steeple structures and bellcotes
- Obstructed or silted up gullies and drainage systems
- Overgrown trees, dead branches, or evidence of diseased growth
- Poorly secured, or rotten external joinery
- Damaged lightning protection systems
- Incomplete or inadequate flood protection measures
- Vegetation and debris on roof coverings, guttering, valleys and parapets

### In advance of storm conditions

With the increase in extreme weather conditions, the advance warning of storm conditions in the media is fortunately improving. It is advisable to sign up for severe weather warnings at **metoffice.gov.uk** or keep up-to-date with the latest weather news using local TV or radio stations.

Early warning of a storm allows for quick steps to be taken to limit potential damage. Taking these steps does not negate the need for routine maintenance, however simple measures outlined here can be undertaken often swiftly, and at minimal cost.

- Secure loose objects in the grounds and church yards, such as benches and seats, signage, or anything else that could cause damage to the church if carried by the wind
- Ensure all windows and doors are adequately secured, especially those in exposed locations and on the windward side of any buildings
- Put in place any flood protection measures to limit water ingress resulting from high levels of intense rainfall, such
  as temporary flood barriers, sandbags and relocating vulnerable contents. Further guidance on flood protection
  can be found here
- Cordon off any areas where you may consider there to be a risk, for example damaged tree trunks or branches,
   loose masonry or roof coverings or areas where you consider there may be loose debris blown around in the wind
- Try to keep parked vehicles remote from buildings, trees, walls and fences
- Inform users of the church and any associated property of the risk, and advise of any appropriate measures you
  have put in place

## **During storm conditions**

- Stay indoors as much as possible, and avoid going outside to check for damage
- Do not go outside to repair damage while the storm is in progress
- Ensure you seek help if you are concerned regarding your own safety, or that of those in and around your church premises

# Following a storm

Following a storm type weather event, in some cases, the risks may not have gone away. If the church and any associated buildings have suffered storm related damage, there may be resultant risks that require specialist attention, or those that can be simply addressed, such as collecting loose debris or clearing fallen branches.

Simple checks should be carried out to check for:

- Roof damage, including fallen or displaced roof slates, tiles, or flat roof coverings
- Dislodged masonry, chimney pots, ironmongery, rainwater goods, or other features

- Broken windows either smashed panes of glass, or damaged window sashes or frames
- Any electrical/telephone cables or other services that have been blown down, dislodged or hanging loose

Where you have any doubt, or concerns regarding the condition of your church building/s, services or any trees, fences and walls following a storm event, you should seek appropriate specialist advice. In the case of repairs that would make material changes to the building fabric, it may also be necessary to consult the Diocesan Advisory Committee regarding the need to obtain a faculty prior to works being carried out.

## **Key Contacts**

Consider maintaining a secure list of useful contacts that you may need to call upon in the unfortunate event that you suffer storm damage: Examples of contacts may include:

- Insurance company details, including policy number and contact numbers
- Diocesan Advisory Committee contacts
- Staff / church official contact details
- Approved Building Contractors
- Approved Tree Surgeons
- Emergency Glaziers
- Diocesan approved Building Surveyors / Structural Engineers
- Key building user groups

## Recovery Planning

Even the simplest recovery plan can assist following a loss, regardless of the cause or severity of the event. Consideration should be given to preparing a simple plan to support you in the recovery following a property damage loss. We have produced helpful guidance on developing a Business Continuity plan which may assist you with recovery, and can be found here.

## Staying safe during a storm

Further advice on staying safe during a storm is available from the Met Office

# Report a claim

Do you need to report a claim? If so, you can call us on **0345 603 8381**. Our normal office opening hours are 8am to 6pm Monday to Friday, excluding bank holidays, but our lines are open 24 hours a day, seven days a week for emergencies. Alternatively, **click here** to report online or you can send us an email to **claims@ecclesiastical.com**. It's helpful if you can have your policy number available when making contact.

# Policy cover queries

For queries about your policy cover, call our specialist church team on **0345 777 3322** (Monday to Friday 8am – 6pm, excluding bank holidays) or email us at **churches@ecclesiastical.com**.

Alternatively please visit www.ecclesiastical.com/church

This guidance is provided for information purposes and is general and educational in nature. It should not be used as a substitute for taking professional advice on specific issues and should not be taken as providing legal advice on any of the topics addressed.



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